

DGS Communicator

Volume 6 Number 1

March 2002

DGS Celebrates Milestone Anniversary

"Quality Service by Quality People" is the theme for the yearlong DGS celebration of the Department's history. All employees, past and present, will be invited to participate in events at DGS sites across the State.

The kickoff is set for April 1st as part of the Baltimore Annual Spring Fling, with other events throughout the State to follow.

The Maryland Manual records formative stages of DGS in Annapolis in the mid-to-late 1840s when a person was hired to look after public buildings, to plant trees and to repair gates and gutters. Legislation in 1862 made the Governor

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New Security Measures in Annapolis

The general public, State lawmakers and employees in the Annapolis legislative complex found enhanced security measures in place when the 2002 Maryland General Assembly opened. Everyone who enters the State House and three legislative buildings must have a State-issued ID card or pass through metal detectors. So far, more than 3,900 ID cards have been issued.

In consultation with the Governor's Office, legislative leaders and the Maryland State Police, DGS implemented the new security measures. "It's not significantly different from what you see in most major public buildings in the wake of the September 11th attacks," explains Secretary Richkus. "We worked very hard to make sure our government is as open as possible and to ensure the safety of the people who work and visit here."

Enhanced security measures have been implemented throughout State buildings. To support this effort, DGS was authorized to hire additional police officers and security guards.



J. Henson - The Capital

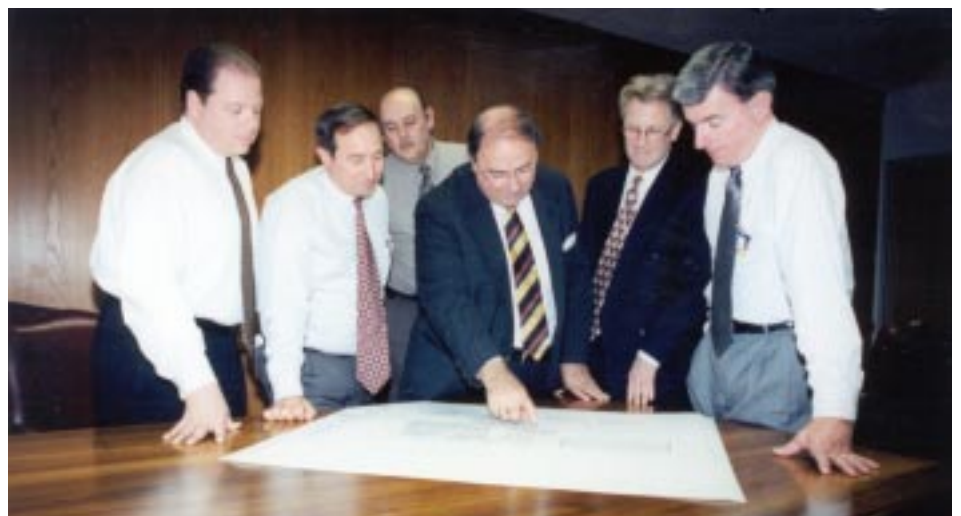
Checkpoint: DGS Police Officer Alvin Tayree asks two visitors to show their photo identification at a State House security checkpoint.

DGS Buys "Green" Power for 18 State Agencies

Taking a leadership role for Maryland agency electricity users, DGS has competitively procured a \$65 million contract that will supply electricity to 18 State agencies and departments starting in July. The two-year contract represents 1.6 billion kilowatt hours of conventional and "green" electricity and is the first purchase of "green" electricity by Maryland State government.

The procurement meets Governor Glendening's goal that six percent of the electricity supplied be from "green" generation sources, the

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House Plans: House Speaker Casper R. Taylor, Jr. (center) and DGS Facilities Planning staff review the design for the expansion and renovation of the Lowe House Office Building in Annapolis. With the Speaker, (L to R) are Mark Schneidman, Assistant Secretary Tom Genetti, Joe Pitruzzella, Tom Lewis, assistant to the Speaker, and Bill Gluck.



A Message from the Secretary

On behalf of the Department, I recently testified before the State Legislature about our FY 2003 budget request. As I explained, although the DGS budget accounts for less than one percent of the State's total operating budget, the return on the State's investment is *ten-fold*. DGS is everywhere, working to support our sister agencies. I was **DGS-Proud** to tell lawmakers about recent accomplishments and DGS' national reputation for excellence. In fact, DGS received eight national awards in 2001. (See my testimony and the recently issued *2001 Annual Report* on the DGS website.)

We are a few months into our celebration of 140 years of service to Maryland. Last month, I met with former Department secretaries and deputy secretaries, who have agreed to serve as honorary anniversary committee chairs for a yearlong celebration and we have added a special anniversary web page linked to our DGS website. On April 1, I hope many of you will join us at the celebration kickoff during our annual Spring Fling in Baltimore.

We recently announced our first Chief of Police. Congratulations to Colonel Don Biedenback on his appointment to head our 227-person security force.

As part of our commemoration of Black History Month in February, we distributed a beautiful poster featuring two important DGS capital projects: the Banneker-Douglas Museum in Annapolis for the Department of Housing and Community Development and the Maryland Museum of African American History and Culture in Baltimore. (Check "What's New" on our website to see the poster.) Thanks to Neb Sertsu, Carolyn Anderson and Michael Gardner for this attractive piece. And now we are in Women's History Month. Both celebrations remind us of the value of every segment of our community. (To learn more about women in Maryland's history, go to www.dhr.sailorsite.net/mcw.)

Every DGS employee is part of a living legacy going back more than 140 years. We stand on the shoulders of the hard work and leadership that preceded us. We too will leave a legacy. Let it be that of **"Quality Service by Quality People."** I look forward to celebrating this milestone anniversary with you throughout the year.

Lottery Moving to Green Building Showcase

Negotiated by the DGS Office of Real Estate, the Maryland State Lottery Agency headquarters has a new lease. The Lottery will occupy 72,271 square feet of space and become the second State tenant at the Montgomery Park Business Center – the site of the former Montgomery Ward building in Southwest Baltimore.

"The Lottery's new headquarters incorporates green office/green building criteria which provides environmentally smart, cost-effective space," explained Assistant Secretary for Real Estate Steve Cassard. "This project is an excellent example of Governor Glendening's Smart Growth and neighborhood revitalization initiatives."

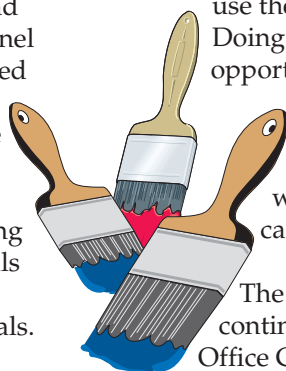


The Lottery relocation – along with that of the Maryland Department of the Environment's headquarters is expected to be a catalyst for economic expansion in the Washington Boulevard area. MDE will lease 262,300 square-feet in the facility.

Paint Brush Project Encourages Stair Steps

DGS and Club Maryland, a division of the Department of Budget and Management's Office of Personnel Services and Benefits, have joined forces in a project to beautify the stairwells of the State Office Building at 301 West Preston Street and promote employee well-being. Agencies are fielding employee-artists to create murals for the stairwells and DGS is supplying the paint and materials.

Club Maryland hopes the new



artwork will encourage employees to use the stairs more often. Doing so is a great opportunity to strengthen the muscles of the legs, hips and back. It also provides an aerobic workout that burns more calories than walking.

The paint brush project continues the Baltimore State Office Center "spruce-up" initiated in 1998 by Lt. Governor

Kathleen Kennedy Townsend. "The right environment at work makes the day more enjoyable and can help keep people motivated," the Lt. Governor said. "This project is a great way to showcase the artistic talents of our State employees and create a better work environment."

If you want to be on the DGS wall painting team or if your building might be a good candidate, contact Linda Gregory at 410-767-4985.



Better Exposure: Governor's Chief of Staff Al Collins (left) receives a briefing on eMaryland Connection from Dave Spitzer and Kevin Holland.

eMaryland Connection Shrinks Digital Divide

In a move to help shrink the "digital divide," DGS has launched eMaryland Connection (eMC), which will provide additional access to the State's award-winning Internet-based procurement portal *eMaryland Marketplace*. By placing computer stations in State offices across Maryland, more participating vendors, regardless of company size, will be able to take advantage of the e-Procurement portal to bid on goods and services needed by State and local government agencies.

"eMaryland Connection is designed to help both small and minority businesses that want to participate in the State's procurement process, but have limited resources to do so," said Secretary Richkus. "We believe the convenience of computer access at State offices will give these firms exposure to a larger number of procurement opportunities."

The first eMC terminal has been set up on the 1st floor, West Lobby of the State Office Building at 301 West Preston Street in Baltimore.

Biedenback Named DGS Police Chief

Donald L. Biedenback, a 22-year Department of General Services police veteran, has been named the first DGS Chief of Police and promoted to the rank of Colonel. Biedenback has supervised police officers for more than 16 years and will manage the 227-member DGS security force.

Biedenback joined the DGS Police force in 1980; was promoted to Sergeant in 1985; advanced to Lieutenant in 1992; and was named Captain in 1996.

A five-person selection panel recommended Biedenback from among 32 candidates. The panel, chaired by Secretary Richkus, also included Assistant Secretary Michele T. Rozner, two members of the Maryland General Assembly – Delegates Lisa A. Gladden and Thomas E. Hutchins – and Maryland State Police Captain Mark Gabriele.

Biedenback will have overall responsibility for DGS Police operations at the Annapolis, Baltimore and Inner Harbor State Office Centers.

Environmental Report Says DGS Energy Contracts Are Paying Off

According to a recent report issued by the Leonardo Academy, an independent environmental organization, energy performance contracts implemented by DGS are significantly reducing energy usage, utility costs and positively impacting the global environment. The report states the operational efficiencies and building system improvements to 14 government buildings will produce \$82.4 million in energy savings for the State over the next 12 years – roughly \$6.87 million every year.

Reducing the demand for electricity increases the reliability of the power supply to Maryland residents and businesses and benefits the environment.

DGS Hosts Workshop on Security and Operations

More than 100 State agency officials and security officers attended a DGS Facilities Security and Operations Workshop in Annapolis aimed at improving communication and procedures during and following an emergency. Secretary Richkus spearheaded the meeting in the wake of an anthrax threat in Baltimore and the discovery of a suspicious substance in a Revenue Administration mail room.

Al Collins, Governor Glendening's Chief of Staff, underscored the importance of the workshop. Other speakers included State Director of Personnel Andrea Fulton who discussed procedures for emergency release of employees; DGS Police Captain Donald Biedenback addressed enhanced security of State office buildings; and Dr. Jeffrey Roche, DHMH Chief of Clinical Epidemiology, discussed health risk management.



Captain Biedenback

Focusing on emergency procedures were State Fire Marshal Bill Barnard whose topic was evacuation; DGS Chief of Project Management and Design Bill Gluck presented information regarding floor plans and "as built's;" and MEMA Acting Director Don Keldsen brought attendees up to date on MEMA's activation procedures.



Security Measures: State Fire Marshal Bill Barnard speaks at the Security Workshop in Annapolis.



A Job Well Done: Campaign Team Captains Merry Wasmer (L to R) and Katie Minnick are congratulated by Secretary Richkus on their leadership efforts.



Charity Campaign Soars; New Theme Selected

For the fourth year in a row, DGS employees have exceeded their Maryland Charity Campaign goal. During the 2001 campaign, employees contributed \$26,877 surpassing the Department's goal by 43 percent. DGS heads this year's fund raiser with the theme "Building Better Communities: 2002-gether."

DGS IMPACT!

By locating State facilities in Priority Funding Areas, DGS leads the State by example in Smart Growth. Harnessing the power of the State in support of existing communities, DGS' efforts revitalize towns and cities and usher in a resurgence of private investment. Also, DGS is in the forefront of setting "green building" standards, by developing a program to guide the design, construction, operations and maintenance of all State facilities.

The impact that DGS has when it successfully achieves its mission extends throughout the State and to future generations of citizens and State employees.

DGS Shorts...

Twenty DGS employees donated blood during the American Red Cross Blood Drive in January.

Fifteen Dulaney High School students "shadowed" DGS career mentors on Ground Hog Day and saw how the skills they learn in the classroom can be used in the workplace. Thanks to the DGS employees who participated.

The IT Group donated used computers and monitors to Cecil County Community College for use in their Reading/Writing Labs.

Barry Durgin, DGS Maintenance Engineering Roofing Unit, was a speaker at the Associated Roofing Contractors of Maryland meeting. Before 90 attendees Mr. Durgin described Maryland's roofing policy and presented an overview of the Roofing Unit's duties and responsibilities.

The Maryland Highway Safety Office and the Maryland Committee for Safety Belt Use have recognized DGS Police-Baltimore for their seat belt safety awareness program. The average user rate at two survey points in Baltimore was 90%, compared to the State average of 85%.

The grand opening ceremony for the new and improved State Center Cafe at 301 West Preston was held two weeks ago.

On April 3, ceremonies will be held outside the Treasury Building to unveil and dedicate the Louis L. Goldstein statue, to honor the late Comptroller's public service career that spanned 60 years and 11 governors.

DGS, with the Governor's Office of Smart Growth, is cosponsoring the "Bike to Work Day" on May 3.

Anniversary

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responsible for appointing a competent person for upkeep of buildings and grounds, two watchmen, and a Keeper of the Steam House and Furnace and we are still responsible for such things.

While DGS did not obtain full Department status until 1970, its evolution is quite a story. Starting with a single person, DGS has become a complex organization of more than 700 employees with responsibilities impacting all State departments and branches of government.

During the year, employees will see Anniversary "factoids" with their paycheck. These and other informative facts about our history will be added to the anniversary website at www.dgs.state.md.us.

Green Power

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highest green power utilization of any state. The "green" electricity component is equivalent to annual power needs of about 4,000 Maryland households.

In addition to State agencies, the Anne Arundel County Public School System's nine largest facilities and the Camden Yards Sports Complex, home of Baltimore's professional baseball and football teams, are piggybacking on the new contract.



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The DGS Communicator is printed on Recycled Paper and is an example of DGS graphics and printing services. Alternate formats are available upon request.